



RETURNS FORM

ADVISE - Please send us an e mail at refund@lovetowels.co.uk advising you wish to make a return and we will look out for your parcel.

Include:

- Order number
- Items for return
- Reason for return

RETURN - Please fill in this returns form and **send it together with the returned items**, securely packaged to:

Love Towels
3 St Margarets Ave
Paisley
PA34DL
Scotland

Failure to include the form could result in a refund delay as we may not be able to identify where the package came from

Name:

Address:

Order Number:

List Items Returned

Return Date:

Please select reason for return:

Damaged

Not as ordered

No longer needed

Items do not meet expectations

Other (please comment)

Return Carriage Cost

Some companies may offer free returns and absorb the costs in other areas – for example putting up the price of their products. We don't want to do that, so decided to keep things as transparent as possible by letting you know from the offset.

- Items are returned at your own risk and cost, we recommend you get proof of sending as we cannot be responsible for parcels that do not reach us
- Love Towels will only pay returns cost if the items received were damaged or different from those ordered

Please contact Love Towels by e mail hello@lovetowels.co.uk for should you require further information on returns